
Dental Plan Terms and Conditions

How much does it cost?

There is a once only £10 administration joining fee that will be added to your first monthly payment, after that there are no extra payments, just the agreed monthly amount that covers all your benefits.

Is my personal information safe when I join?

You can be sure both the practice team and the administrators Privilege Plan Ltd take your privacy and the security of your personal information very seriously. When you complete the application and Direct Debit Instruction you accept that we will retain your personal information to enable us to process Direct Debits for the payment of your dental plan and so that we may write to you on behalf of your dental practice when they ask us to do so. Your personal details will not be passed any third parties under any circumstances.

To keep you fully informed of our policies please note the following:

- There is a once only £10 administration joining fee which will be taken at your first monthly collection
- Your monthly payments will be taken on or around the 10th of each month by our administrators Privilege Plan Ltd
- Privilege Plan will appear on your bank statement
- We are not able to alter the date of the Direct Debit payment
- You will not be asked to sign a contract and you may leave the plan at any time by contacting your bank or building society or directly with **Privilege Plan Ltd** on **01536 771219**
- If your Direct Debit payments fail three times consecutively we may cancel your membership
- Patients are responsible for making and attending their appointments
- Appointments are subject to availability
- Entitlements not used in any given period may not be carried forward or refunded unless agreed in advance with the practice manager.
- Your membership is continuous and does not require renewing each year
- In the unlikely event of you cancelling your plan you may be required to pay for your last appointment if it has not been covered by your plan payments and we reserve the right to recover discounts applied to private dental treatment carried out in the preceding six months.