

Market Dental Care – Dental Plan Terms & Conditions

1. Appointments

- Appointments must be booked in advance and are subject to availability.
- Patients are responsible for attending all booked appointments on time.

2. Missed & Cancelled Appointments

- Any appointment missed, or cancelled with less than 24 hours' notice, will be deemed to have been used under the patient's Plan allocation.
- If a patient wishes to be seen before their next allowance becomes available, they may do so by paying the private fee applicable at that time.
- Market Dental Care reserves the right to withdraw Plan membership from patients with repeated late cancellations or missed appointments.

3. Allocation of Services

- The Plan provides an allocation of services within each membership period (e.g., examinations, hygiene visits, etc.).
- Unused allocations cannot be carried forward into the next period.
- No refunds are given for unused allocations, whether due to patient choice, missed appointments, or other reasons.

4. Payments & Membership

- Plan fees are payable monthly in advance by direct debit or other agreed method.
- Membership is ongoing unless cancelled by the patient with one full calendar month's written notice.
- Failure to maintain payments may result in suspension or cancellation of membership.

5. Discounts & Benefits

- Plan members receive a 10% discount on clinically necessary treatment.
- The discount does not apply to non-clinically necessary or cosmetic treatments such as Invisalign, veneers, or other elective procedures.
- Plan members are entitled to half-price tooth whitening.

6. Exclusions

- The Plan does not cover treatment outside of the agreed allocation (such as restorative, cosmetic, or emergency treatment), which will be charged at the private fee rates in place at the time.
- The Plan is not an insurance policy and does not cover treatment costs incurred at other practices.

7. General

- Market Dental Care reserves the right to amend the Terms & Conditions of the Plan with one month's written notice to members.
- Membership is subject to acceptance and may be withdrawn at the discretion of Market Dental Care.